

The Pipeline

STRAIGHT TALK & TIPS FOR SNOW'S CUSTOMERS



What's Inside:

- A Message from Jorge and Kathy
- Seasonal Homeowner Tips
- Home Monitoring & Plumbing Services
- Winter Reminders
- Skip the Stress of Expensive Heating Repair Bills

Dear Friends and Neighbors,

As we welcome another winter on the Cape, we welcome the traditions that come with the cold. Holiday celebrations, gathering with loved ones, and time spent reflecting on what we are grateful for.

Here at Snow's Fuel Company, we are most grateful for our staff and loyal customers that allow us to continue doing what we love: keeping homes and businesses safe and warm. Thank you for your continued support over the years. You can count on Snow's Fuel Company for reliable fuel deliveries, professional heating and HVAC services, plumbing, and so much more. Whether you need a new heating system installation, emergency service in the middle of the night, or a quick service visit – we are always here to help.

Wishing you and yours a safe and happy holiday season,

Jorge Castillejo, President
Kathy Ponte, Credit & Office Manager



Tips for Seasonal Homeowners

You might not spend the winter on the Cape, but your home does! Use this checklist to keep your seasonal home safe while you are away:

- ✓ Keep your fuel tank full
- ✓ Update contact information
- ✓ Shut off water and drain pipes
- ✓ Sign up for home monitoring services



You're Not Home, But We Are!

Home Monitoring Services

Whether you live on the Cape year-round or only spend the summers here with us, our home monitoring services delivers the peace of mind you need each winter.

The Service: Advanced technology monitors your fuel tank and home heat levels. You receive 24/7 support from our local team.

The Benefit: Minimize the risk of expensive winter issues, like frozen pipes or heat loss. If the system detects a problem, alerts are sent to our office and local Snow's personnel will respond with an on-site inspection – day or night.

Call Snow's at (508) 255-1090 or visit snowsfuel.com to learn about our home monitoring offerings.



"Home monitoring systems and the like are only as good as the people who oversee them, and in Snow's we are fortunate to have both the technology and the human touch."

Mary Lou R. and Mary S. from Brewster, MA

Professional Plumbing & Water Treatment

Have a plumbing problem? You know who to call! Count on Snow's for any and all of your home's plumbing and water treatment needs.

Our expert plumbers are highly qualified and are available to remedy leaks, drips, or clogs and can perform fixture installations, home winterization, and more. Snow's is also happy to help homeowners keep their drinking water safe and healthy with water treatment and filtration services, too.



Go to snowsfuel.com to check out our plumbing services!

Important: Winter Reminders

Snow Removal: Please regularly clear your driveway and necessary access paths of snow and ice. If you need snow removal services, give us a call!

Online Account: Pay your bill, review service history, and more – all from the comfort of your home.

Contact Information: Provide Snow's with your current cell phone number and email address. In the event of an emergency, this information is critical so that we can reach you.

Skip the Stress of Expensive Heating Repair Bills

A heating system breakdown is every homeowner's worst fear this time of year. Don't get stuck in the cold with sky-high repair bills! Signing up for a service plan is the most cost-effective way to protect your heating equipment and your wallet from the worst case scenario. Snow's service plans are competitively priced and provide preventative benefits, like your annual heating tune-up.

Description: Service: Technician replaced burner and pump.

Quantity	Description	Unit Price	Amount
1.0	Carlin Body	\$0.00	\$0.00
1.0	Suntec 2-Stg Mini Pump B1	\$0.00	\$0.00
1.0	Nozzle -Up To .65gph	\$0.00	\$0.00
3.0	Labor - Covered by Contract	\$0.00	\$0.00

Total Due: \$0.00

WITHOUT A SERVICE PLAN THIS SERVICE WORK WOULD COST:

Parts: \$352.34
Labor: \$405.00
Tax: \$22.02

CUSTOMER SAVED
\$779.36

ON AVERAGE, SERVICE PLAN CUSTOMERS SAVE \$500 ANNUALLY

Which Service Plan Is Right for You?

Every Snow's service plan comes with valuable perks, like discounts on parts and labor and emergency service.

Go to snowsfuel.com to view service plan details or call (508) 255-1090 to sign up today.



Premium Oil or Gas Service Plan



Standard Oil or Gas Service Plan



Oil or Gas Water Heater Service Plan



Air Conditioning Service Plan



Generator Service Plan



18 Main Street | Orleans, MA 02653
Call (508) 255-1090 | snowsfuel.com



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WINTER 2019

GIVING BACK TO OUR COMMUNITY

Here at Snow's, giving back to our community is a long-standing tradition that we look forward to every year. If you would like to participate, please reach out.

THE GIVING TREE
November 29th
through December 11th.

Inside Snow's Home & Garden will be a Christmas tree with names of children and their lists for Santa. Simply take a name off the tree, shop for the child of your choice, and put everything in a gift bag with the tag—no gift wrapping necessary. Sponsored by Housing Assistance Corporation on Cape Cod.



Stay in the Loop

Follow Snow's on Facebook and Instagram to stay up-to-date on special promotions and community news! We post current offers, insider info, and so much more. If you don't already follow, now's the time! Snow's is sharing a calendar of community events happening on the Cape for the holidays.

Find us at:
facebook.com/SnowsFuelCompany
instagram.com/snowsfuelco



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