

# The Pipeline

STRAIGHT TALK & TIPS FOR SNOW'S CUSTOMERS



**Snow's**   
Fuel Company

## ***What's Inside:***

- A Message from Jorge and Kathy
- Tank Technology Is Now Available
- Peace of Mind at the Right Price
- Giving Back to Our Community
- Let's Stay in Touch!

Warm Wishes from Snow's

Friends & Neighbors,

Winter is upon us! We are looking forward to a season full of joy, good tidings, and cheer.

This time of year, we at Snow's Fuel Company always want to remember the customers overcoming obstacles. We continually participate in fuel assistance and other programs each winter to help members of our community in need. Lending a hand to neighbors and friends during the holidays is the one of the many ways we uphold our continuous goal of keeping Cape Cod homes and businesses safe and warm.

On the back of this newsletter you will find a few of the local organizations we are proud to support.

From the Snow's family and employees, we want to wish you a safe and happy holiday season.

Sincerely,

Jorge Castillejo, President

Kathy Ponte, Credit & Office Manager



## Checking your fuel level from your phone is now available! Leave monitoring your propane level to our Tank Utility® technology.

Use Tank Utility to monitor your fuel level right from your phone, or let us do it for you!

- Rent the monitoring device and connect to the app on your smartphone.
- The app will notify you, and our office, when your propane tank is getting low.
- You call for a delivery or we schedule one for you!

**Rest easy that you have propane for your backup generator before the first Nor'easter!  
Visit [snowsfuel.com](https://snowsfuel.com) or call (508) 255-1090 to learn more!**

## We'll Miss You When You're Gone!

### Tips for Seasonal Homeowners

#### ✓ HOMES LIKE TO STAY WARM

Make sure your oil or propane tank is regularly full to help prevent run-outs, which can cause pipes to freeze and costly damage to your property.

#### ✓ SHUT OFF WATER AND DRAIN PIPES

If you close your home for the winter, make sure to set an appointment with your plumbing service to turn off your water supply and drain the pipes.

#### ✓ UPDATE YOUR CONTACT INFO

Make sure your energy provider has your updated contact information so that they can easily reach you.

#### ✓ LEAVE YOUR HOME IN GOOD HANDS

Sign up for Snow's home monitoring service to rest easy every winter. We'll keep an eye on your home, make fuel deliveries, and keep you updated as needed.



Want to learn more about home monitoring and seasonal home services?

**Go to [snowsfuel.com](https://snowsfuel.com) today!**



# PEACE OF MIND AT THE RIGHT PRICE

## Save Big with a Service Plan

The best gift you can give yourself this season! Enrolling in a maintenance plan will provide more coverage, more value, and greater savings. There are service plan options for oil, propane, and natural gas with benefits that include:

- ✓ Emergency & Priority Service
- ✓ Annual Tune-Up
- ✓ Safety Inspection
- ✓ Discount on Service Work

## THE NUMBERS DON'T LIE

On average, customers save \$500 annually with a service plan. Just one service call can cover the cost of your service plan! Add in the value of the included tune-up and potential savings on additional repairs, the plan pays for itself – and then some!

**Snow's Fuel Company**  
18 Main St  
Orleans, MA 02653  
508-255-1090

### INVOICE

*Oct 9, 2018*

Transaction Date:	10/4/18
Invoice Total:	\$0.00

TERMS: Net Due in 30 Days.

Amount Enclosed: \$ \_\_\_\_\_

Please Return This Portion With Your Payment

Description: Service: Technician replaced burner and pump.

Quantity	Description	Unit Price	Amount
1.0	Carlin Body	\$0.00	\$0.00
1.0	Suntec 2-Std Mini Pump B1	\$0.00	\$0.00
1.0	Nozzle -Up To .65gph	\$0.00	\$0.00
3.0	Labor - Covered by Contract	\$0.00	\$0.00

If your credit card is on file, please do not remit, thank you!

You Saved \$757.34 By Having a Service Agreement With Us.

	Sub Total: \$0.00
	Tax Total: \$0.00
	Total Due: \$0.00

**Without a Service Plan this service work would cost:**

Parts: \$352.34  
Labor: \$405.00  
Tax: \$22.02

**TOTAL: \$779.36**

What they paid with a Service Plan  
**\$0.00!**

## Which Plan Is Right for You?

	Premium Oil or Gas Service Plan	Standard Oil or Gas Service Plan	Oil or Gas Water Heater Service Plan	Air Conditioning Service Plan	Generator Service Plan
<b>Emergency &amp; Priority Service</b>	✓	✓	✓	✓	✓
<b>Annual Tune-Up &amp; Safety Inspection</b>	✓	✓	✓	✓	✓
<b>Discounts on Service Work/Parts</b>	20% <i>(some parts are eligible for free replacement)</i>	10%	20%	20%	20%
<b>Eligible for 10% Multiple Policy Discount</b>	✓	✓	✓	✓	✓

Visit [snowsfuel.com](http://snowsfuel.com) to learn more or call our offices at **(508) 255-1090** to enroll!



18 Main Street | Orleans, MA 02653  
Call (508) 255-1090 | snowsfuel.com



## GIVING BACK TO OUR COMMUNITY

Here are a few ways we at Snow's are giving back this holiday season. If you would like to participate, read on!



### THE GIVING TREE

November 24th through December 8th: Inside Snow's Home & Garden will be a Christmas tree with names of children and their lists for Santa.

Simply take a name off the tree, shop for the child of your choice, and put everything in a gift bag with the tag—no gift wrapping necessary. *Sponsored by Housing Assistance Corporation on Cape Cod.*

### NEIGHBORS HELPING NEIGHBORS

Want to help someone on the Cape heat their home? Each year we receive donations from customers to put directly toward helping other Snow's customers who need it most. This can be in terms of payment or fuel delivery. By donating, you are giving the gift of warmth to a family that might not otherwise experience it. Contact Kathy at (508) 255-1090, Ext. 129 and mention our Neighbors Helping Neighbors program to make a donation.



## Keep Yourself Informed!

Follow Snow's on Facebook to stay up-to-date on special promotions and community news! We post current offers, insider info, and so much more. If you don't already follow, now's the time! Snow's is sharing a calendar of community events happening on the Cape for the holidays.

**Find us at [facebook.com/SnowsFuelCompany](https://facebook.com/SnowsFuelCompany) today!**

18 Main Street | Orleans, MA 02653 | Call (508) 255-1090  
[snowsfuel.com](https://snowsfuel.com) | [fuel@snowsfuel.com](mailto:fuel@snowsfuel.com)